



A JOHNSON CONTROLS COMPANY  
Unitary Products Group 5005 York Drive  
Norman, OK 73069 1/877-874-7378

## SERVICE INFORMATION

### YS-067-06

**Date:** August 25, 2006

**To:** All York Branches  
All York Regional Managers  
All York Service Managers  
All Field Service Supervisors

**Subject:** Models CMB02411, CMB03011, CZB01811, CZB02411, CZB03011, CZB03611, CZE06011 With Condenser Fan Motor Wired Wrong.

Through the product report system it has been brought to our attention that there have been a number of units assembled with the black motor lead of the condenser fan motor attached to the line side of the contactor instead of the load side of the contactor. If the black motor lead is attached to the line side of the contactor and high voltage is applied to the unit it will result in the fan motor running continuously.

We recommend forwarding this Service Letter to your contractors, and advising them to pay particularly close attention to outdoor fan motors operating continuously during equipment startup. . If units are found to be wired incorrectly during the start up instruct them to wire the fan motor according to the wiring diagram on the unit by moving the black lead from the condenser fan motor from the line side of the contactor to the load side of the contactor.

This problem should normally be detected as part of the start up and check out of the unit.

There will be a ½ hour labor allowance for those units that are found to be wired incorrectly and have to be rewired at start up.

**Note:** Please reference the service Letter number when submitting claims for repair.

We apologize for any inconvenience this may have caused you or your customers.

Sincerely,  
*Mike Bass*

Mike Bass  
Field Service Supervisor

*Darrell Allen*

Darrell Allen  
Quality Supervisor

#### Unit Model

#### Suspected Serial Number Range

CMB02411  
CMB03011

W0D6158513 to W0F6561843  
W0D6159185 to W0F6417337

CZB01811  
CZB02411  
CZB03011  
CZB03611  
CZE06011

W0D6150926 to W0F6500688  
W0D6184222 to W0G5601729  
W0D6189300 to W0G6604553  
W0E5067431 to W0G6604681  
W0E6377833 to W0G5431470